

## **Pillow Guarantee Card**

### **Guarantee Coverage**

1. Natura Biobased Memory Foam Series Pillow and Natura Harmotex Series Pillow carry 2 years guarantee from the date of purchased.
2. This guarantee does not cover damages caused by accident, misuse or in any way being tampered with.
3. This guarantee only covers against manufacturing defects.
4. Pillow concaves more than one and a half inch (1 1/2") or greater.
5. The guarantee is confined to the first purchaser of the product only.
6. This guarantee does not apply to International guarantee. This guarantee is valid only in Malaysia.
7. Natura reserves the rights and authority to change the terms and conditions from time to time without any notification.

### **This Guarantee Does Not Apply To:**

1. This guarantee is valid only for the original purchaser, and valid only for residential use. Contract and commercial usages are not covered by this warranty.
2. This guarantee does not cover normal wear and tear, or damage to any pillow covers.
3. Pillow that is stains, soiling, burns or infested with vermin, even if defective.
4. If cover and foam is found to be unsanitary condition.
5. Natura does not guarantee that this product is suitable for any person's health or medical condition and comfort preference.

### **Congratulation and Thank You**

We would like to thank you for your recent purchase of a Natura Pillow. It was truly our pleasure to provide our Natura green eco-friendly chemical free of pillow to you. We appreciate your trust. If your have any questions, please visit our website at

[www.natura.com.my](http://www.natura.com.my)